



Town of Redcliff

Box 40, 1 – 3 Street NE
Redcliff, Alberta, T0J 2P0
www.redcliff.ca



Utility e-Billing Registration Form

The Town of Redcliff is now offering a free utility e-Billing option to customers with utility billing accounts. With this service customers can opt out of receiving a paper bill through the mail and instead elect to receive a utility bill notification via e-mail.

To get started, simply fill out and return the authorization form at the bottom of this page or email ebilling@redcliff.ca with your full name(s) , civic address(s) and account number(s). Customers may sign up more than one utility billing account for e-Billing.

Choosing to sign up for e-Billing will not affect the way you pay your utility bills. Customers will continue to have the following options for payment: Cash, Cheque, Debit, Credit Cards (Visa and MasterCard), Online Payments through My Redcliff, Online/Telephone Banking, EFTs, and Pre-Authorized Payments.

If you ever decide to stop the E-Billing Notification service, simply e-mail your request to: ebilling@redcliff.ca or contact the Utility Billing Department at (403) 548-9265.

PLEASE NOTE:

If you change your email address, you will be responsible for contacting the Utility Billing Department with your new information. Non-receipt of your e-bill is not justification for late payment and penalties will apply, as well as standard non-payment procedures as per the Utility Rates Bylaws.

All bi-monthly billings will be electronically delivered to the email address you provide on the third week of Jan, Mar, May, July, Sept, and Nov. If you do not receive your e-bill by these dates or have further questions about utility e-billing, please contact the Utility Billing Department at (403) 548-9265

**This information is being collected in accordance with section 3 of the Municipal Government Act and section 33 (c) of FOIP for the implementation of the Town of Redcliff utility e-billing project and to maintain customer contacts for Town of Redcliff taxation, utilities and receivables. To protect your privacy this information will not be shared, traded or sold or used for any purpose other than that described above and is protected by the Freedom of Information and Protection of Privacy Act.
Town of Redcliff FOIP Coordinator can be reached at finance@redcliff.ca or by Phone 403-548-3618

Town of Redcliff Utility e-Billing Registration Form

Date: _____

Name: _____ Utility Account # _____

Service Address: _____

Mailing Address: _____

City: _____ Province: _____ Postal Code: _____

Telephone: _____ Other (Cell, Fax, Etc.): _____ (Please specify type)

Email Address: _____

SIGNED: _____

DATE: _____

Customer ID: _____ (____).